

# Clinic of Pulmonary Sleep & Healthy Aging

No-Show & Late Cancellation Policy • Effective June 1, 2026

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## Policy Overview

To help provide timely care and appointment availability for all patients, we request at least **24 business hours' notice** for cancellations or appointment changes. Appointments canceled with less than 24 business hours' notice may be considered late cancellations. Appointments missed without notice will be considered no-shows.

## No-Show & Late Cancellation Fee

Policy	Fee
Missed or Late-Cancelled Appointment	\$100

**Repeated Missed Appointments:** Repeated missed appointments may result in scheduling restrictions or dismissal from the practice in accordance with clinic policy.

**Appointment Reminders:** As a courtesy, our office may send text, phone, or email reminders; however, patients remain responsible for keeping track of scheduled appointments.

**Card on File:** The clinic may require a valid card on file for missed appointment fees and outstanding balances.

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Clinic of Pulmonary Sleep & Healthy Aging • San Antonio & Pleasanton Locations